

# Lifecycle Solutions

## Your partner for the life of your products

Dodge® brand products represent over 140 years of experience in designing and manufacturing innovative mechanical power transmission products. The Dodge Lifecycle Solutions team partners with you for the entire life of your products — products designed, built, and remanufactured by the name you trust.



### Your Partner in Service

The Dodge Lifecycle Solutions team supports the complete line of Dodge mechanical power transmission products.

#### Field services

Factory-trained service technicians are available to assist and supervise installation, commissioning, on-site diagnostics, and troubleshooting Dodge products.

#### Remanufacturing

The Dodge Lifecycle Solutions team offers remanufacturing of Dodge mechanical products using OEM parts. They are built to factory specifications by Dodge employees and all remanufactured products have the same warranty as new products.

#### Lifecycle support

Field service technicians are available throughout the product's lifecycle to keep you up and running:

- Installation assistance/supervision
- Commissioning and start-up
- Breakdown and emergency support

#### Remote support

Dodge product experts are available at your fingertips through Dodge Virtual Support, saving you valuable time and money. The in-depth, high-tech collaboration tool offers an augmented reality experience on your laptop, tablet, or smartphone allowing you to troubleshoot from anywhere to get the assistance you need.

#### Long-term storage

Dodge products can be packaged for long-term storage at your facility. This includes:

- Rust inhibitor on all external bare metal
- Internal vapor barrier added to the gearcase
- Sealed product inside a VCI bag with desiccant packs to absorb any moisture that may enter the packaging



### Spares and replacement parts

The Lifecycle Solutions team supplies genuine spare parts and part kits for Dodge products. As we are the original equipment manufacturer, you can rely on us to supply the correct part. We can also assist with rationalizing your on-site spare part stocks.

#### Key benefits:

- All necessary parts available from a single source
- Ability to identify and supply original factory parts
- Increased productivity and minimized downtime due to on-hand stock of common replacement parts for immediate shipment
- Part kits available for on-site maintenance and repair

### Training

All training programs are customized to your request. They include instructor-led guidance with hands-on demos and specialty tools. Training is offered at all stages of the product lifecycle on site or at the Greenville, South Carolina service center.



### For all Dodge Lifecycle Solutions inquiries:

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